

SPECIFIC GENERATIONS



CREATE FASHION BRAND

Group of factories in Portugal for textile

GENERAL SPECIFICATIONS

A. Opening notes

The evolution of the textile production, in terms of technology and raw material, requires that the quality standards increase and, consequently, the normalization of our rules of quality control and of our way of operating, before our Customers and Suppliers.

The specifications are a set of standards that specify our quality standards, our tolerances, our working methods and their applicable penalties or bonuses.

It should be noted that these specifications are subject to periodic revisions / changes in order to monitor the evolution of CFB and its quality.

B. Specifications directed to the Customer

1. Product development

- All changes to production models made during the development period must be properly placed in the final technical data sheet to be used as production guide.
- It is the customer's entire responsibility for any changes made to the project that do not appear in the final technical packs for the production.
- Any changes made during development that are not on the technical packs and that are discussed by telephone or email, will be carried out in the best way possible by CFB, however, without guarantees.
 - All seam adjustments or special fitting specifications that change the fitting or are critical to the model must be clearly stated by the technical packs.

2. Product production and quality control

- If the raw material and accessories for production are supplied by the customer, CFB is not responsible for their quality control, and it is CFB's sole responsibility to alert the customer to any defect / anomaly of these components.
- Pieces leaving the production line with defects / anomalies resulting from raw materials supplied by the customer, are not the responsibility of CFB, since they were not subject to the abovementioned quality control.
- Defective pieces produced with raw materials and accessories not supplied by CFB will be billed and counted as normal pieces.



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- The customer accepts up to 5% of production defect margin (non-serious defects) that are not detected in the final quality control.
- Pieces with non-serious defects above the 5% tolerance that are detected in the final quality control, can be sent to the customer, after confirmation of their own, with a discount of 30% of the value of the piece.
- The customer has 7 days to complain about a defect in production. The date counts from the day of receipt of the order to the customer's address.
 - Direct productions (without sample sent to the client) are considered 100% approved. Claims are not accepted on items/accessories approved by picture or digital mock-up when the client doesn't request a physical sample.

3. Payments

- All customers who are producing for the first time with CFB must pay the first production at 100% before the beginning of the same. In subsequent productions, the standard is the payment of 50% before production and the remaining 50% before the shipping, on productions above 15.000€.
- For Private Label production payments are always done 100% prior to production, unless a sample is requested (see point 'samples').
- All shipping payments must be made prior to shipment of any product (production, sample or accessories / raw materials).

4. Shipping

- All shipments are at the customer's responsibility and risk. Since CFB does not have a transportation department, all shipments scheduled by CFB, are no longer the responsibility of the same from the moment of collection by a carrier.
- Shipments / collections scheduled or carried out by our customers are the sole responsibility of themselves. CFB is not responsible for costs, losses or customs withholding. It is up to the client to resolve any situation arising from these shipments / collections.



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5. Samples

- All samples are charged 2x of their production price.
- All samples made by CFB that are not confirmed for production will be taxed on all the hours provided for its development + the sample price.
 - Private Label products do not include sample production. If the customer requests a sample, the cost of the sample is 5x the cost quoted for the model.
- Sample prices are always given as an estimate based on 200 pieces. Possible changes in these prices in production are safeguarded whenever there are changes in the prices of raw materials, accessories or dyeing.

6. Waiting times

- The waiting time for sample production is 4.6 weeks.
- The waiting time for final production is 8-10 weeks.
- All waiting times mentioned in the above points will start to be accounted for as soon as CFB holds all raw materials, accessories, labels and applicable payments.
- All the waiting times mentioned above are applicable except for occasional changes resulting from the high workflow on the production line.
- Whenever there are changes to the models during production, confirmation of the CFB is required and the waiting times are reset again from the date of approval.

7. Legal issues

- All legal situations or issues that may occur between a client and CFB are the sole responsibility of the Póvoa de Varzim District Court.





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